

Exclusion of Anti-Social Forces Policy

National Australia Bank Limited.
Tokyo Branch

For the purpose of preventing damage being caused by anti-social forces or individuals that pursue economic gains through force, intimidation, or fraudulent means, National Australia Bank Group declares the following basic policy.

1. The Branch will take a firm-wide approach under its management to anti-social forces and will ensure the safety of its employees who respond to them.
2. The Branch maintains close communication with police, centers for elimination of organized crime groups, attorneys-at-law, and other external specialist organizations to defend against unjust demands from anti-social forces.
3. The Branch will have no relationship/transactions with anti-social forces, and it will not accept any unjust demands from anti-social forces.
4. The Branch will take both civil and criminal legal measures against unjust demands from anti-social forces.
5. The Branch will not make any hidden deals behind closed doors or provide funds in response to unjust demands from anti-social forces.